



Te Whare Ruruhau o Meri Trust

ANNUAL REPORT 2024


tewhare
WALKING ALONGSIDE WHĀNAU

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ENTITY INFORMATION

TE WHARE RURUHAU O MERI TRUST

NATURE OF ENTITY

Registered Charity

REGISTERED OFFICE

Auckland: Te Taanga Manawa,
Building 2, Ground floor,
19 Lambie Drive, Papatoetoe 2104
Northland: 138 Commerce Street,
Kaitaia

POSTAL ADDRESS

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Auckland 2241

TELEPHONE

09 270 2631

EMAIL

admin@tewhare.org.nz

WEBSITE

www.tewhare.org.nz

CHARITY REGISTRATION NUMBER

CC34683

DATE OF REGISTRATION

30/6/2008

AUDITORS

Silks Audit

SOLICITORS

Parry Field Lawyers
Kemps Weir Lawyers

BOARD OF TRUSTEES



Natalie Vincent
Chair
Ngāpuhi



**Bishop Te Kitohi
Wiremu Pikaahu**
Te Aupōuri, Te Rarawa,
Ngāti Kahu, Ngāpuhi,
Ngāti Whātua



**Reverend Katene
Eruera**
Ngāti Hau, Ngāti Kaharau,
Ngāti Kuri, Te Aupouri,
Te Rarawa



**Reverend Rannie
Marsden**
Ngāpuhi, Ngāti Kahu,
Ngāi Takoto



David Tapene
Ngāti Tūwharetoa,
Ngāti Maniapoto,
Te Rarawa, Ngāti Kahu



Janet O'Connor

BOARD OF TRUSTEES



Jenny Collings



Nikki Hurst



Adam Pink Martin



Deborah Davidson
Board Secretary

SENIOR LEADERSHIP TEAM



Elizabeth Walker
Tāhūhū | CEO
Te Rarawa
Ngāti Tuwharetoa



Marnie Webber
Tumuaki | CFO
*BBS - Accountancy, DipProf
Acc, CIMA(PQ)*



Tania Beekmans
Manukura | Tāmaki Makaurau
BSW, PGDipSup

LEADERSHIP TEAM

Tania Morunga
Manutaki | Te Tai Tokerau
Ngāti Kahu, Ngāpuhi
BSW

Pāora Graham
Manutaki | Te Tai Tokerau
Te Rarawa, Te Aupouri
BSW

Teena Siteine
Manutaki | Tāmaki Makaurau
BASW

Shay Twomey
Manutaki | Tāmaki Makaurau
BSP

Cecelia Taniwha
Manutaki | Tāmaki Makaurau
Waikato Tainui, Ngāti Kahu, Ngāti Kuri
BSW, GradDip, Kaitiakitanga Bicultural, ProfSup

Tēnā koutou

As Chair of Te Whare Ruruhau o Meri Trust, I am honoured to present the following annual report.

Firstly, I would like to acknowledge the outstanding work of my predecessor, The Ven. Dr. Lyndon Drake, who stepped down as Chair and Trustee in July after 7 years of dedicated service. I look forward to driving excellent stewardship and governance of Te Whare alongside my fellow trustees, who provide unwavering support for the kaupapa. We are delighted to have recently appointed four new Trustees, which brings our Board to a total composition of seven diverse and highly experienced members.

Secondly, on behalf of the trustees, I would like to thank our CEO, Elizabeth Walker, and her fantastic team, who continue to work tirelessly on Te Whare mission and serve whānau with great skill and grace.

As outlined in our report, the past year has seen many highlights in our service, with a focus on enriching core services and ensuring sustainability to support whānau. In response to ongoing organisational development, the Board has approved a strengthening budget alongside our standard operational budget for FY25 to invest in our people, capability, and capacity for long-term sustainability and service excellence. This budget aligns with Te Whare strategic priorities and goals.

A report the Board commissioned with the Kingi Ihaka Research Centre took a comprehensive review of the 12-week non-violence programme for tāne, a unique and intensive programme developed and delivered by Te Whare kaimahi. The results revealed outstanding outcomes for the participants. The testimonies and reflections shared by tāne at the programme's conclusion revealed truly transformative change. Additionally, a report from

Impact Lab analysing the social return on investment in financial terms showed the programme achieved expectations and that there is an opportunity for further growth and development.

Over the past year, a significant achievement has been the successful development of a risk management framework, a crucial step towards ensuring the security and stability of our operations. This was accompanied by the finalisation of a risk policy and reporting register. Completing this work not only means that Te Whare takes a position of risk awareness across management at all levels and kaimahi, but also that the board has surety of our risk assessment practices and reporting.

We are proud to see Te Whare in good shape, with effective leadership delivering much needed services to whānau in Tāmaki Makarau and Te Tai Tokerau, overseen by robust governance. We are confident going into the New Year and optimistic about the opportunities it will bring. I hope you will enjoy this report, which highlights our mahi, its life-changing impact, and the positive stories of our kaupapa.

Nāku noa, nā



Natalie Vincent

Board Chair

Te Whare Ruruhau o Meri Trust

Tēnā koutou

Me mahi tahi tātou mo te oranga o te katoa. As I reflect on the past year, I am proud of the significant progress we have made in supporting whānau and our contribution to positively impacting communities. Our continued focus on meaningful initiatives reinforces our commitment to supporting whānau in their wellbeing journeys.

A key area of growth has been strengthening our supervision practices. This ensures kaimahi are equipped with the tools and knowledge needed to drive practice excellence. Through a series of wānanga with Dr. Leland Ariel Rewhiu, we have not only enhanced our internal processes but also deepened our connections with whānau.

Responding effectively to whānau affected by violence remains a top priority. To better meet their needs, we commissioned research to better understand their experiences and identify how we can offer more targeted and effective support.

A considerable focus this year has been building strong partnerships within our communities. Our collaboration with 13 schools in the Franklin region has enabled us to deliver school-based wellbeing programmes to tamariki. By working closely with school staff, we are providing resources that foster resilience and support the wellbeing of tamariki.

Progress has been notable across several projects. We have launched a comprehensive data and digital strategy to drive evidence-based decisions and enhance service delivery. Our marketing and communication strategy is focused on raising the profile of Te Whare and ensuring communities are aware of the support and resources available. As part of this, we are redeveloping Te Whare

website to make it more accessible and user-friendly for the communities we serve.

We are also navigating the complexities of integrating AI technology into our workplace. Through careful adoption of these tools, we aim to improve operational efficiency while safeguarding the privacy and safety of the whānau we support. The progress made this year lays a solid foundation for the future.

Reflecting on the past 12 months, my mantra has been **‘Take nothing for granted.’** As CEO, I am privileged to lead a team of dedicated kaimahi who work tirelessly to support whānau in achieving their aspirations.

I would like to express my deep gratitude to our kaimahi for the care and aroha, in supporting whānau to understand their trauma, heal and embark on their journeys toward wellbeing. Their unwavering dedication continues to inspire me every day.

Nāku noa, nā



Elizabeth Walker

Tāhūhū | CEO

Te Whare Ruruhau o Meri Trust



Te Moemoeā

Our vision

Whaimana Whānau

Empowered Families

Tamariki Harikoa

Joyful Children

Puni Mātauranga

Knowledgeable Sector



Whaingā

Our mission

Tū Rawea Tū Pākau Roroa

Leading the restoration of whānau wellbeing

Ngā pou matua

Strategic pillars

1

Family harm and sexual violence social work

We will strengthen our existing core service delivery and organisational capacity in family harm and sexual violence social work.

2

Kaupapa Māori

We will bring our strength in kaupapa Māori service delivery to the forefront for tamariki, whānau, hapori and the sector.

3

Multi-agency partnership

We will continue to lead innovation in partnership with other state and non-government organisations.

4

Early intervention and wahine focus for growth

When choosing new opportunities for organisational growth, we will prioritise early intervention and focus on wahine.

5

Te Taha Wairua

We will continue to develop our commitment to Te Taha Wairua across all our services, recognising our Haahi Mihingare whakapapa.

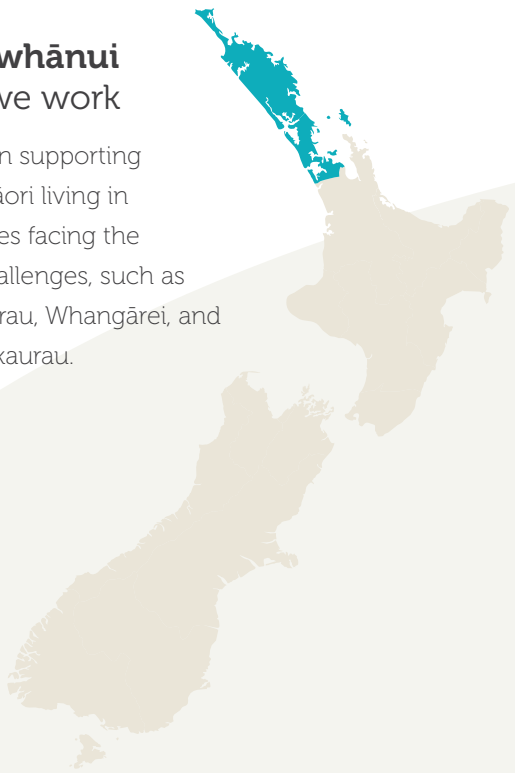
We walk alongside whānau

Restoring whānau wellbeing is our focus

We walk alongside whānau, supporting them to overcome family harm, to heal and restore oranga – no matter their stage in life or the challenges they face. Our support extends to all members of whānau.

Hapori whānui Where we work

We focus on supporting whānau Māori living in communities facing the greatest challenges, such as Te Tai Tokerau, Whangārei, and Tāmaki Makaurau.



We are a kaupapa Māori social service provider

Founded in 1992 as a kaupapa Māori charity, we deliver social work, support services and programmes on behalf of Te Hāhi Mihinare – The Māori Anglican Church.

Through our unique kaupapa wellbeing framework, Te Kawa o te Marae, we guide whānau through reflection and a healing journey, so they can better understand the origins of violence in themselves, and see a path towards a stronger, more positive future.

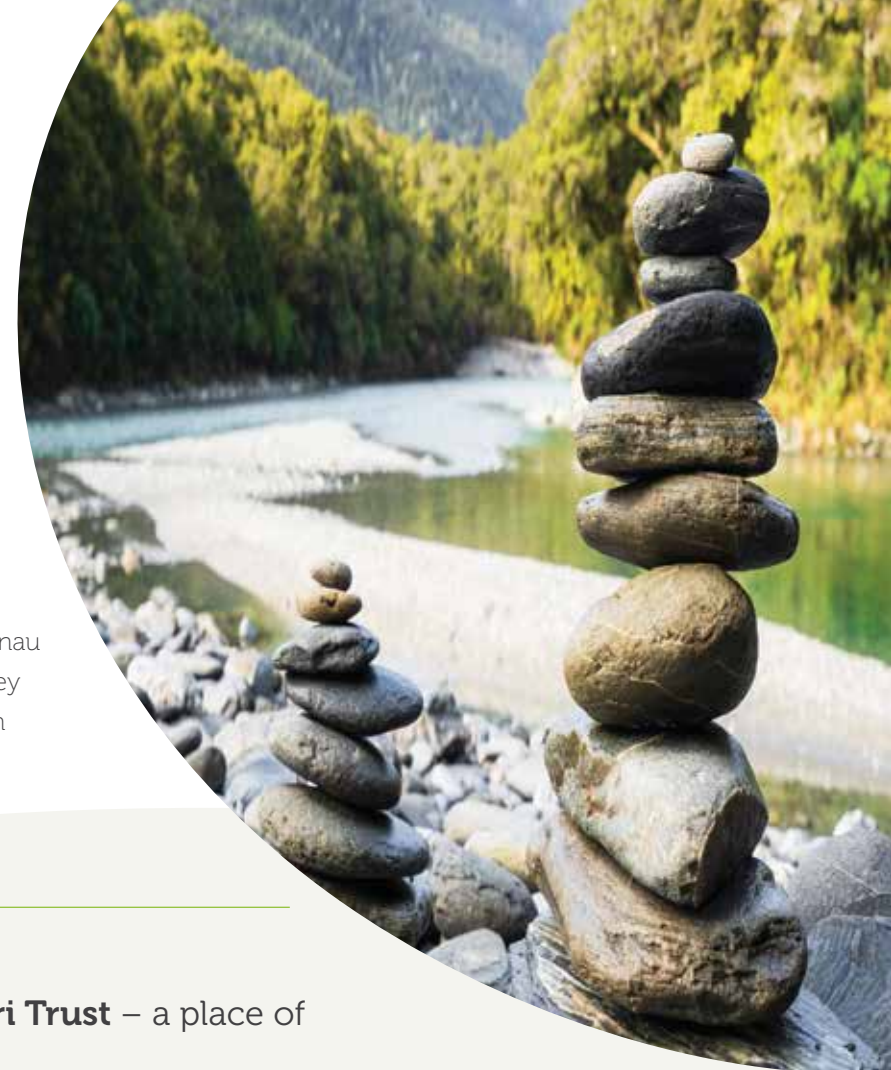
We are Te Whare Ruruhau o Meri Trust – a place of healing and hope

Our name implies a sanctuary, a safe place where whānau find hope, aroha, and manaakitanga. Here, individuals are supported on their journey to heal, recover and restore wellbeing, and care for their tamariki and kaumātua.

The goal of our mahi? An Aotearoa where whānau are confident in their identity and whakapapa. Mātua

have the skills and know-how to support oranga. Tāne and wāhine are empowered to step into their mana and whakapapa, and become better parents and partners. Kaumātua are treasured and respected. Hapori whānui are strengthened.

And most importantly, tamariki are nurtured, loved and thriving.



Our mahi and why it matters

Te Kawa o te Marae | Our wellbeing framework

Te Kawa o te Marae is a therapeutic, strengths - based framework that underpins all programmes and equips whānau with the skills to journey towards wholeness and wellbeing.

Using the metaphor of the marae, whānau explore the origins of family harm, and develop new attitudes and behaviours that reflect tikanga and wairuatanga Māori. The tuapapa (platform) is the beginning of the hiko towards wellness and strength for whānau. Strengthening this through whakapapa provides a foundation for healing and restoring individual and whānau wellbeing.

Our Services | Supporting, healing & restoring whānau wellbeing

We provide a range of kaupapa social work services, behavioural change programmes, and advocacy services to whānau Māori in the regions we serve, including:

-  **Non-violence programmes** – Behaviour change programmes for wāhine and tāne
-  **Social work support** – Including building whānau resilience for survivors of family violence seeking safety, healing and change
-  **Court support services** – To support whānau through the judicial process
-  **Amorangi chaplaincy services** – Based in Middlemore Hospital
-  **Pouhono** – A support, advocacy, and connection service for vulnerable kaumatua Māori living in Ōtara and Māngere in South Auckland
-  **Kia Ora Ake** – Te Whare is a partner in Health New Zealand's Kia Ora Ake strategy to support tamariki wellbeing. We deliver programmes and support services to tamariki and whānau across 13 schools in the Franklin area
-  **Family violence integrated community response service** – A multi-disciplinary approach to family violence in partnership with New Zealand Police – Ngā Pirihimana o Aotearoa.

Ngā uaratanga | Our values



Auaha

Nurturing the creative and innovative spirit



Te Ao Māori

Valuing the past, present, and future of the Māori world



Pono

Moving with integrity



Tika

Do what is right and just



Aroha

Giving unconditional and compassionate service



Tū Tangata

Pursuit for excellence



Tumanako

Releasing the aspirations

The impact of our mahi



1226

Whānau in need, as our kaimahi supported them through family harm events



303

Whānau, who were provided with healing and recovery support services on their journey towards wellbeing.



484

Whānau, whose homes were made safer through the delivery of our programmes.



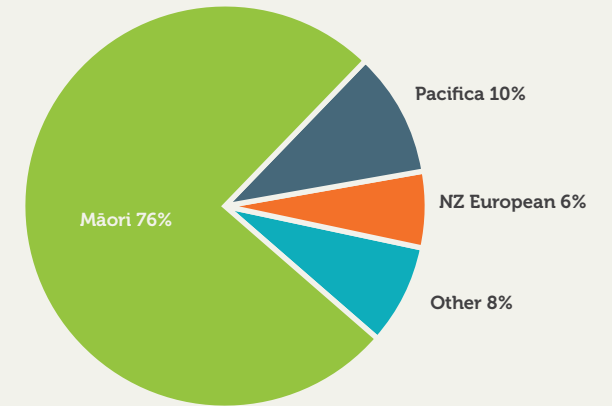
4024

Tūroro (patients) and whānau in need of spiritual support and guidance from our Amorangi (chaplains) in Middlemore Hospital.

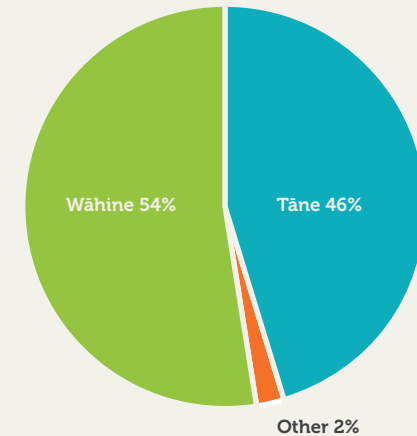


The Te Whare team 2024

The ethnicity of our whānau



The gender of our whānau





Reducing harm. Supporting wairua

Over the past 12 months, Te Whare has expanded its services in the mid-north regions of Whangārei, Kawakawa, and Moerewa, including the introduction of crisis support for individuals and whānau affected by sexual violence. In line with our commitment to growing our social service presence in Te Tai Tokerau, we have also introduced a focus on family harm and violence services.

A key initiative launched during this period was the Ara Āraahi contact centre at our Kaitaia site, which began operations in July 2023. This service provided free GP visits, mental health support and pastoral care, and helped connect whānau to more specialised services. Operating during weekdays, the centre provided essential support to whānau in rural areas, where distance and limited resources often led to delays in seeking medical advice and treatment.

Our Amorangi Chaplaincy Service at Middlemore Hospital exemplifies how we integrate Taha Wairua into our services. Over the past year, the service responded to 4024 requests for spiritual support and guidance, providing spiritual counselling, grief support and culturally relevant care to patients and their whānau. This service adopts a holistic approach to care, acknowledging the crucial link between spiritual wellbeing and overall health, and ultimately enhancing whānau wellbeing. While our primary focus is on whānau Māori, our chaplains also offer support to people of all ethnicities and beliefs when needed.

 **1226** Whānau supported through family harm events


 **484** Homes made safer for whānau

Specialist services

- Social work
- Whānau support
- Counselling
- Professional development

Partners

- Middlemore Hospital


Attending the pōwhiri and karanga as they guided Rowena's tamariki back into her care was very moving. It was incredible to see our mahi in action, and to see this amazing example of transformation.

Kaimahi



Healing the harm. Restoring the aroha

We are thrilled to share the story of Rowena* and Moana*, a couple who with the support and guidance of kaimahi, have transformed their lives and regained care of their tamariki.

Rowena had a long history of trauma. She was a victim of physical and psychological abuse from a previous relationship and her two tamariki had been removed from her care and placed with whānau. Her partner, Moana, had a long history of violent behaviour and had been in prison for both family violence and for assault with intent to injure. He had tamariki from a previous relationship, but family court orders prevented him from having any contact with his tamariki.

Rowena and Moana were expecting their first pēpi together, and given their history, Oranga Tamariki was likely to seek court orders to place the pēpi into care. Desperate to keep their pēpi out of care, the pending birth of their child was their motivation to change, with both parents-to-be wanting a safe whānau and home for their pēpi.

Moana referred himself to the Tāne Non-Violence Programme, and Rowena referred herself to the Wāhine Safety Programme. Throughout the programme Moana also received one-to-one support with a kaimahi tāne from Te Whare. This allowed him space to tell his story, reflect on the origins of his


violent behaviour, hold himself accountable and begin to sow seeds of empathy by describing the virtues of the father he aspired to be for his new pēpi.

After three months, Moana and Rowena both graduated from their respective programmes and transitioned into a longer-term service, Whānau Resilience. The couple now has a dedicated social worker who can work alongside them for up to two years to support their healing, recovery, and restoration journeys.

Over a year later, we see Moana and Rowena caring for their healthy pēpi. Rowena has also had her other two tamariki returned to her care and is taking the time to rebuild her relationship with them. Moana is working towards becoming a certified mentor to tāne users of violence who have started their change journeys. Today, the couple continue their transformation journey with the support of Te Whare.

Our kaimahi attended an emotional occasion as a pōwhiri and karanga guided Rowena's tamariki back into their mother's care. It was incredible to see our mahi in action, and to see this amazing example of transformation. With the support and guidance of our kaimahi, Rowena and Moana are continuing their journey towards healing and recovery – and becoming the parents they really want to be.

**Name changed to protect identities.*



With the support and guidance of our kaimahi, Rowena and Moana are continuing their journey towards healing and recovery – and becoming the parents they want to be.

Supporting tamariki and rangatahi to thrive

This year, we introduced Kia Ora Ake, a new co-designed service aimed at enhancing the hinengaro wellbeing and educational outcomes of tamariki and their whānau throughout Counties Manukau. In collaboration with ATWC (Anglican Trust for Women and Children) and Oranui, this service combines our collective expertise and resources, enabling us to support tamariki experiencing social, emotional or behavioural challenges.

Our dedicated team of six kaimahi works across 13 schools in the Franklin District, reaching both rural and urban communities. This expansion into new areas has helped us build strong relationships with local stakeholders and ensures our work remains relevant and responsive to each school's unique needs.


At the heart of our service is the Toku Haerenga resilience programme, designed for intermediate students transitioning to high school. Grounded in the Te Kawa o te Marae framework, the programme fosters identity, resilience and resourcefulness, equipping tamariki and rangatahi with the tools they need to navigate this important stage of their lives.

We work closely with schools to understand their needs and tailor our approach to address current challenges faced by tamariki and rangatahi, including anxiety, social skills, screen addiction and coping with grief. Our support includes individual sessions, small therapeutic groups and school-wide initiatives. Kia Ora Ake – may our tamariki be strong, may they be well, may they be better into the future.



 **106** Tamariki engaged

 **13** Franklin schools involved



 **6** Kaimahi supporting tamariki and whānau

Specialist services

- Hinengaro wellbeing programmes
- Whānau support

Partners

- ATWC
- Oranui
- Te Whatu Ora


I've seen a real change in Sonny's behaviour - he's much more settled in class and producing great work. His mum now has the parenting tools to support Sonny and her whānau.


Partnering to support kaumātua Māori


Earlier this year, Te Whare Ruruhou o Meri partnered with The Selwyn Foundation to launch Pouhono, a new initiative designed to support kaumātua Māori (elders). Still in its early stages, the service is staffed by two kaimahi who are dedicated to helping kaumātua navigate the complex challenges that impact their quality of life. The core objectives of Pouhono are to improve the quality of life for kaumātua, enabling them to age with dignity and respect.

In just the first ten weeks we received 12 referrals for kaumātua aged 60 to 78, from a diverse range of community partners, including neighbours, Mercury Energy, community health organisations, Middlemore Hospital and Haumaru Community Housing. The Māngere and Ōtara regions, which have significant

Māori kaumātua populations and face socio-economic challenges, present both unique opportunities and obstacles. These areas are also home to several Haumaru elderly housing complexes, reinforcing the need for dedicated, targeted support for kaumātua.

While introducing this service has brought both challenges and rewards, our Pouhono kaimahi have risen to the occasion. Having undergone extensive training, they have quickly adapted to the needs of kaumātua, using a best-practice framework developed by the Kingi Ihaka Research Centre. Grounded in kaupapa Māori principles, this framework ensures that our kaimahi remain accountable, culturally responsive, and effective in their work, ultimately strengthening relationships and improving the wellbeing of kaumātua.



 **9** Kaumātua engaged

 **2** Kaimahi dedicated to supporting kaumātua

Specialist services

- Social work
- Advocacy & Support
- Community connection

Partners

- The Selwyn Foundation
- Kingi Ihaka Research Centre



Today, Whaea is sitting with her brother in front of his whare. Together they reminisce, laugh, there are a few tears and they hold hands. It's like they had never been apart.



Pouhono practitioner*

A focus on tangata, transport and technology

During the past year, professional development has remained a top priority as part of our ongoing HR Continuum. A key focus has been on strengthening supervision for both kaimahi and senior clinical staff, while also enhancing the strategic capabilities of our middle and senior leadership teams. By identifying key skills gaps, we are laying the foundation for a performance-driven remuneration strategy that will better align with our organisational goals and support continued growth and development across all levels.

In partnership with our insurance broker, AON, we renewed our insurance programme with a modest 4% premium increase, well below the typical 10-15% rise. The renewal covered business assets, vehicle fleet, liability and enhanced cyber security. We also reviewed our vehicle fleet and costs, as vehicle premiums are a significant expense. This included assessing claims, vehicle disposals and identifying additional vehicles needed for expanded community service delivery. Sustainability remains a priority, with a third of our fleet now electric vehicles (EVs) and plans to continue prioritising EVs in the future.

Our technology roadmap has focused on enhancing security and building knowledge among our kaimahi. We hosted monthly online training sessions on multi-factor authentication, password security, AI, phishing, and other digital risks. Additionally, we ensured our hardware and systems supported our kaimahi appropriately, further strengthening our overall security.

Te Whare has also made significant strides in improving our digital and data management practices. We conducted an audit of our systems, resulting in a strategic report with key recommendations for further improvement.

Strengthening compliance, supervision & risk management

Throughout the past year, Te Whare has focused on strengthening compliance and risk management, culminating in successfully completing an accreditation audit by Te Kahui Kahu as a Level 2 Social Sector provider. The audit delivered a positive outcome, with two actions from the previous review resolved and ten new actions (including one critical) and two recommendations identified. The critical action, related to a delayed financial audit caused by a nationwide shortage of auditors, was resolved within the required timeframe. Other actions, with a 24-month remediation period, include updating policies on Informed consent, conflict resolution, complaints and behaviour management, as well as expanding the COVID response plan into a comprehensive business continuity plan. Additional actions address data reporting and staff development, with a follow-up accreditation scheduled for late 2025.

Supervision has been a priority, enhancing practice development and safe whānau engagement. Te Whare has supported this through formal learning, wānanga and self-directed study, with all manutaki working towards supervision qualifications to enhance the quality of service.

A key achievement this year was the introduction of a comprehensive Risk Management framework aimed at identifying, reporting and mitigating strategic risks. Policy reviews were conducted to address legislative changes and accreditation requirements, ensuring all updates were made promptly. Health and safety protocols have been included in the kaimahi handbook and incorporated into the induction process. Enhanced reporting and increased visibility at monthly kaimahi meetings have helped make these systems an integral part of daily operations.

A diverse Board and strengthened governance

Over the past year, our Trust Board has made significant progress in strengthening its governance, focusing on key areas such as training, stakeholder engagement, risk management and policy development to improve overall effectiveness. In May 2024, The Reverend Dr Lyndon Drake retired from the Chair's role and was succeeded by Natalie Vincent. The gender diversity of the Board is 5 female and 4 male trustees. This ratio underscores our ongoing commitment to inclusivity, with a particular focus on supporting wāhine in alignment with our strategic priorities.

A Board Skills Matrix was introduced this year, developed through trustee self-assessment. This tool enhances individual accountability and identifies areas for growth, ensuring the Board continues to strengthen in both capacity and diversity. The matrix will also guide future trustee recruitment, helping to fill identified skills gaps and complement existing expertise.

Te Whare has made substantial progress in enhancing its governance framework, particularly in risk management and compliance. This year, we implemented a new risk management framework and are in the process of developing a Legislative Compliance Policy. This policy will help ensure the organisation remains aligned with relevant laws and regulations, which is essential to protect the organisation and promote ethical practices.

The Board has contributed to advancing Te Whare advocacy efforts throughout the year. Trustees are working alongside management to develop messages that resonate with both the public and policymakers. Additionally, trustees are

supporting management in exploring independent legal appeals concerning pay parity outcomes in contract renewals, reinforcing our commitment to advocating for fairness and equity.

The Te Whare Board remains dedicated to fostering a culture of transparency, accountability, and continuous improvement. By strengthening our governance practices, we aim to maintain the trust of our stakeholders and continue making a positive impact on the communities we serve.


I'm confident that our governance will go from strength to strength with the implementation of these initiatives – and most importantly, empower Te Whare to continue to grow our important mahi.

Natalie Vincent,
Board Chair



Stewardship, sustainability and strength

Te Whare has focused on consolidation throughout the year, maintaining our commitment to providing culturally grounded support to whānau. As a kaupapa Māori organisation, we remain dedicated to delivering services that are accessible, impactful, and sustainable. Our financial summary for the year ending 30 June 2024 reflects this commitment, showing how we have adapted to changing circumstances, while continuing to meet the needs of our community.

In FY 23/24, Te Whare total income was \$5.3 million, a decrease primarily due to ending service provision at Te Hiku Hub and the Hope House contract. However, we saw a positive shift with increased harm reduction services and the start of the Kia Ora Ake contract in Quarter 4. Government contracts remain the core of our funding and are vital for delivering services that meet the needs of our whānau. We are also grateful for ongoing support from St Mary's Trust, which provides an annual grant of \$80,000, and our new partnership with the Selwyn Foundation which supports the delivery of the Pouhono initiative.

Our expenses followed the reduction in service income. Despite recruitment challenges the previous year, we finished FY 23/24 with almost a full complement of kaimahi, resulting in a substantial increase in salary-related costs from \$1.8 million to \$3 million. We also made significant investments in programme delivery to ensure our services remain effective and aligned with community needs. Operational costs, including rent, OPEX, and administration, totalled \$584,796. The year ended with a preliminary net surplus of \$573,610, in line with our financial strategy to build sustainability and resilience in service delivery.

Looking ahead, we are mindful of economic uncertainty due to government changes. For FY 24/25, we will focus on consolidation, excellence in contract delivery, and showcasing the community impacts of our services. We have developed a strengthening budget alongside our operational budget, with a focus on the HR continuum—recruitment, professional development, and leadership—using data to support and improve service delivery. We are also prioritising the implementation of our health & safety and risk management frameworks to support our wellbeing and enable a responsive and skilled network of kaimahi.

Financially, FY 24/25 saw a strong start, with revenue slightly ahead of budget and overheads well managed, aligning our projections. Key projects launched during this period are making strong progress and contributing to the strengthening of our organisation.

Shared space rental income has offset lower interest returns. While the new Kia Ora Ake contract experienced recruitment delays, the reduced income was matched by reduced associated costs. Furthermore, a minor reduction in our Family Harm service was offset by increases in the NVP service contract, which has helped us to align with our initial budget.

Year-on-year revenue increased by 6.6%, with the replacement of the Te Hiku service initiative by new services such as Kia Ora Ake and Pouhono. Several grant and contract opportunities were pursued, presenting further potential for expanding services.

Statement of Comprehensive Revenue and Expenses

Te Whare Ruru hau o Meri Trust for the year ended 30 June 2024

	2024	2023
Revenue from Non Exchange Transactions		
Current Assets		
Provision of goods and services	5,023,258	5,669,267
Fundraising and donations	-	10,100
Grants revenue	80,000	160,000
Total Revenue from Non Exchange Transactions	5,103,258	5,839,367
Revenue from Exchange Transactions		
Rental income	137,196	83,570
Dividend income	-	303
Other revenue	14,055	190,033
Total Revenue from Exchange Transactions	151,250	273,905
Total Revenue	5,254,508	6,113,272
Expenses		
Direct costs of public fundraising	-	150,600
Costs of services provided	1,093,729	1,773,890
Wages, salaries and other employee costs	2,967,310	1,882,504
Depreciation, amortisation and impairment expenses	190,010	173,513
Other overhead and administrative expenses	584,796	339,618
Total Expenses	4,835,845	4,320,125
Finance Income and Costs		
Finance income	154,980	50,483
Finance costs	(33)	-
Net Surplus/(Deficit) from Finance Activities	154,947	50,483
Operating Surplus/(Deficit)	573,610	1,843,630
Total Comprehensive Revenue and Expenses for the Year	573,610	1,843,630

Consolidated Statement of Financial Position

Te Whare Ruruhou o Meri Trust as at 30 June 2024

	2024	2023
Assets		
Current Assets		
Cash and cash equivalents	3,779,142	2,064,732
Current Investments	500,000	1,500,000
Receivables from non-exchange transactions	512,080	284,883
Tax receivable	-	-
Prepayments	28,486	24,129
Total Current Assets	4,810,708	3,873,745
Non-Current Assets		
Property, plant and equipment	1,556,596	1,673,378
Total Non-Current Assets	1,556,596	1,673,378
Total Assets	6,367,304	5,547,122
Liabilities		
Current Liabilities		
Payables under exchange transactions	169,838	154,979
Employee entitlements	340,833	142,294
Income in advance	804,301	780,260
Total Current Liabilities	1,314,972	1,077,532
Total Liabilities	1,314,972	1,077,532
Assets		
Equity	5,052,332	4,469,591
Accumulated funds	5,052,332	4,469,591
Total Equity	5,052,332	4,469,591

For a full audited version of the financial statements and Statement of Service Performance: tewhare.org.nz/our-impact

Ngā mihi nui for your manaakitanga

We are deeply grateful to Te Hāhi Mihingare, The Māori Anglican Church of Aotearoa for their foundational and enduring support of our important mahi.



Our thanks also to our generous partners and funders below.

Together, we continue to provide hope, aroha and manaakitangi for whānau.





www.tewhare.org.nz

Auckland South Te Taanga Manawa, Building 2, Ground floor, 19 Lambie Drive, Papatoetoe.

Northland 138 Commerce Street, Kaitiāia

Te Whare Ruruhau o Meri Trust is a registered Charity. Charities Commission number: CC34683